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October 26, 2009
Via Overnight Delivery

Mr. Charles L. A. Terreni
Chief Clerk
South Carolina Public Service Commission
Synergy Business Park, Saluda Bldg.
101 Executive Center Drive, Suite 100
Columbia, SC 29210

RE: Matrix Telecom, Inc. d/b/a Matrix Business Technologies
Name Change to Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic
Communications

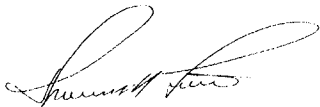
Dear Mr. Terreni:

Please find enclosed the original and two (2) copies of letter and an updated Authority Utility Form filed on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies. The Company has recently adopted the fictitious name of Trinsic Communications and requests expedited approval of this application for name change application.

The Company also requests a waiver of the notice to publish in a newspaper as the Customers are already billed under the Trinsic Communications name due to the purchase of the Customer base from Trinsic Communications, Inc. via bankruptcy proceedings.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed stamped envelope. Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance with this matter.

Sincerely,



Thomas M. Forte
Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies

Enclosure
TMF/rg

cc: S. Klopak – Matrix
Mr. C. Dukes Scott, Executive Director
file: Matrix – SC CLEC
tms: SCx0903

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Matrix Telecom, Inc.

Company Name

Matrix Business Technologies d/b/a Trinsic Communications
dba/fka

214-432-1453

Telephone #

7171 Forest Lane, Suite 700

Mailing Address

Dallas, Texas 75230

City, State, Zip Code

7171 Forest Lane, Suite 700

Business Location

Dallas, Texas 75230

City, State, Zip Code

Dallas

County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 75 Beattie Place, Financial Plaza

City, State, Zip Code: Greenville, South Carolina 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Scott Klopach

General Manager (Include address if different than above.)

214-432-1453

Telephone Number

214-432-14576

Facsimile Number

sklopach@matrixbt.com

E-mail Address

B. Scott Klopach

Customer Relations /Complaints Representative (Include address if different than above.)

214-432-1453

Telephone Number

214-432-14576

Facsimile Number

sklopach@matrixbt.com

E-mail Address

C1. Scott Klopach

Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

214-432-1453

Telephone Number

214-432-14576

Facsimile Number

sklopach@matrixbt.com

E-mail Address

C2. 888-411-0111

Customer Contact (Toll Free Number)

D. Scott Klopack
Engineering Operations (Include address if different than above.)
214-432-1453 / 214-432-14576 / sklopack@matrixbt.com
Telephone Number Facsimile Number E-mail Address

E. Scott Klopack
Test and Repair (Include address if different than above.)
214-432-1453 / 214-432-14576 / sklopack@matrixbt.com
Telephone Number Facsimile Number E-mail Address

F. Scott Klopack
Emergencies (During non-office hours)
214-432-1453 / 214-432-14576 / sklopack@matrixbt.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Scott Klopack
Regulatory Officer (Include address if different than above.)
214-432-1453 / 214-432-14576 / sklopack@matrixbt.com
Telephone Number Facsimile Number E-mail Address

H. Linda Dellaero
Dual Party Mailings (Name)
18442 Eastwyck Drive, Tampa, Florida 33647
Mailing Address
813-892-9053 / 813-973-3243 / ldellaero@matrixbt.com
Telephone Number Facsimile Number E-mail Address

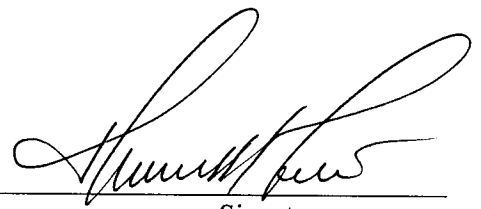
I. Linda Dellaero
Interim LEC Fund Mailings (Name)
18442 Eastwyck Drive, Tampa, Florida 33647
Mailing Address
813-892-9053 / 813-973-3243 / ldellaero@matrixbt.com
Telephone Number Facsimile Number E-mail Address

J. Linda Dellaero
Universal Service Fund Mailings (Name)
18442 Eastwyck Drive, Tampa, Florida 33647
Mailing Address
813-892-9053 / 813-973-3243 / ldellaero@matrixbt.com
Telephone Number Facsimile Number E-mail Address

K. Linda Dellaero
Gross Receipts Mailings (Name)
18442 Eastwyck Drive, Tampa, Florida 33647
Mailing Address
813-892-9053 / 813-973-3243 / ldellaero@matrixbt.com
Telephone Number Facsimile Number E-mail Address

Thomas M. Forte

This form was completed by (print name)



Signature

Consultant for Matrix Telecom, Inc. d/b/a Matrix

Business Technologies d/b/a Trinsic Communications

Title

10/23/09

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff

Attn: Jeanne Gordon

1401 Main Street, Suite 900
Columbia, South Carolina

(Rev.

PSC

03/2009)